



Risk Radar

What is Risk Radar?

- CGU's Risk Radar is a suite of online risk management tools.
- They are simple to use, questions-based and provide a user with a tailored action plan to help reduce risk. Where appropriate, they will also help a user achieve regulatory compliance.
- Risk Radar is an additional benefit that comes from insuring with CGU.
- The Risk Radar suite was developed by CGU in response to customer feedback that safety at the workplace was a critical issue.

Why should I use Risk Radar?

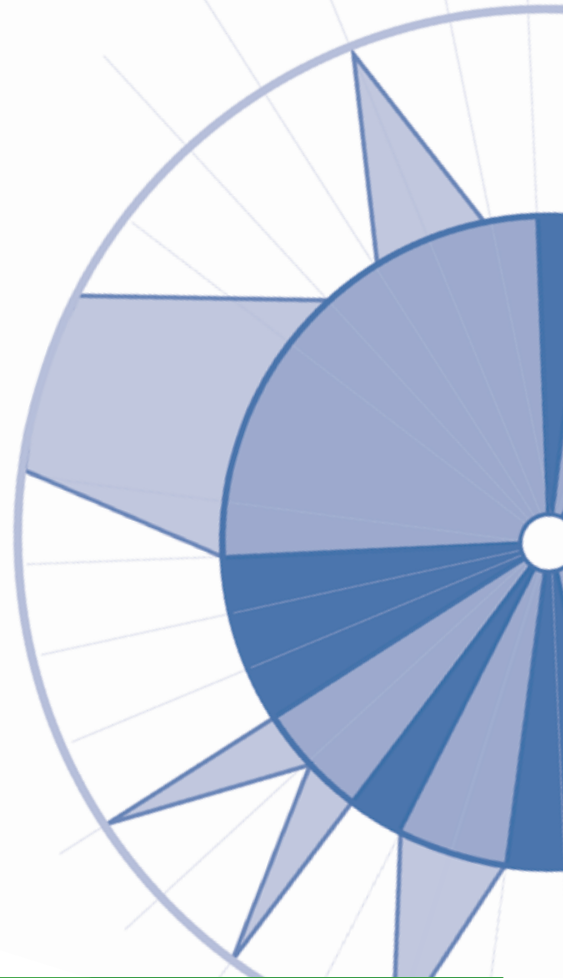
Risk Radar may help you:

- Identify and reduce risk.
- Prevent serious injury and loss of life.
- Satisfy health, safety and environmental requirements.
- Achieve regulatory compliance and avoid fines and penalties.

How do I access and use Risk Radar?

STEP 1 – GETTING STARTED

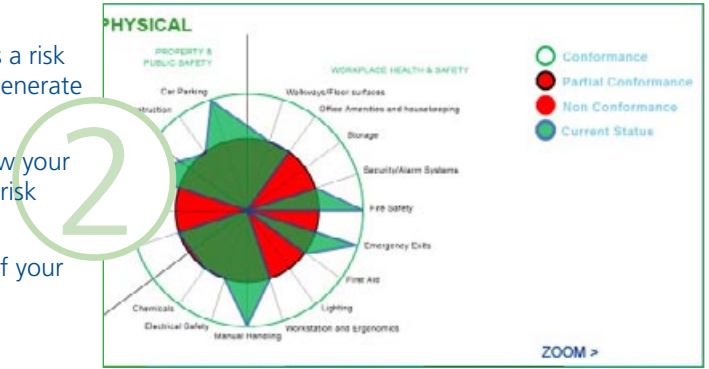
- As soon as your insurance broker or adviser registers you for Risk Radar, you will be sent confidential login details by CGU.
- Go to the CGU website at www.cgu.com.au/riskradar and select the appropriate tool from the Risk Radar suite. Login with your confidential username and password.
- The Terms of Use of your Risk Radar is on the appropriate login page. Please read them carefully.
- You will undertake two types of risk assessment with your Risk Radar – a 'physical' risk assessment and a 'systems' risk assessment. Each will take about 30 to 45 minutes to complete.
- You will be asked a series of questions and will be offered four answers – conformance, partial conformance, non-conformance and N/A. Each option will be defined for you. Please select the most appropriate.



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STEP 2 – ASSESSMENT PROCESS

- Once you have completed the questions you will be able to access a risk radar that provides a snapshot of your risks. Your Risk Radar will generate a 'physical' risk radar and a 'systems' risk radar.
- You can view, print and save these risk radars so you can track how your risks change over time. The risk radars are a pictorial view of your risk performance and show the areas you need to improve.
- Use the risk radars to think about the strengths and weaknesses of your current risk position and where improvements can be made.



STEP 3 – PUTTING YOUR RISK RADAR TO WORK

- The most critical part of managing safety at your workplace / property is to address the areas that have been identified as risks.
- You need to select the action plans in the areas that you need to improve on your risk wheel and complete them. Either save or print them off.
- Your Risk Radar tool offers additional resources with the action plans that you can consult to help improve your risk performance in a specific area.
- Access these resources and ensure your action plan is completed.
- Use your Risk Radar regularly to monitor how your risk performance is improving and to prevent new areas of risk emerging.

Further information

- FAQs on Risk Radar are available for download on the CGU website.
- For further questions on any of the Risk Radar tools, please contact the CGU Help Desk on 1300 781 780 and select option 5, 8am-7pm EST, Mon to Fri, or send an email to cguh@cgu.com.au anytime and a response will be sent to you the next business day.
- Contact your insurance broker or adviser if you want to vary your insurance protection or discuss your insurance cover further.

YOUR PRIVACY

CGU, as part of Insurance Australia Group, is committed to protecting your privacy. CGU will not share personal information you provide through a Risk Radar tool with third parties without your permission. CGU will also not use any personal information you provide through a Risk Radar tool as part of its insurance pricing or selection processes without your permission.

CGU is committed to reducing risk in the community and will share general information and trends identified through a Risk Radar tool with its customers and stakeholders. However, any published information will be high-level 'grouped' data and will not identify you in any way.

No more risky business.